

July 23, 2009

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**VIA ELECTRONIC FILING**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

I hereby certify that this paper or fee is being transmitted electronically to the Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, through the EFS-Web Filing System, on the date specified below.

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Signature  
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Date of Signature

Re:	Invention:	SOFTWARE VAULT
	First Named Inventor:	LEE, Cadir Batista
	Assignee:	Consona CRM Inc.
	Appl. No.:	09/712,855
	Confirmation No.:	3728
	Filing Date:	November 14, 2000
	Our File No.:	P01883-US-00 (12178.0005)

**SUBMISSION OF STATEMENT UNDER 37 CFR 3.73 (b) AND REVOCATION  
OF POWER OF ATTORNEY WITH NEW POWER OF ATTORNEY AND CHANGE OF  
CORRESPONDENCE ADDRESS**

Dear Sir/Madam:

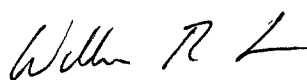
Please find enclosed a "Statement under 37 CFR 3.73(b)" form establishing that Consona CRM Inc. is the assignee of record for the above-referenced patent application. Also enclosed is a "Revocation of Power of Attorney With New Power of Attorney and Change of Correspondence Address" form executed by the assignee ("Power of Attorney"). As indicated in the Power of Attorney, the assignee of record wishes to appoint the petitioners associated with Customer Number 22446 and have all correspondence regarding this patent application directed to the undersigned. Accordingly, the assignee requests that the enclosed Statement of Ownership and Power of Attorney be accepted.

Commissioner for Patents  
Serial No. 09/712,855  
July 23, 2009  
Page 2

If you have any questions regarding this correspondence, please feel free to contact the undersigned.

Respectfully Submitted,

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Date: July 23, 2009

WRL/pgf

Enclosures: Statement Under 37 CFR 3.73(b)  
Revocation of Power of Attorney with New Power of Attorney  
and Change of Correspondence Address